ACADEMIC AND SUPPORT SERVICES

Library
www.library.unh.edu (http://www.library.unh.edu)

The UNH Library consists of the main Dimond Library and three branch libraries specializing in chemistry (Parsons Hall), physics (DeMeritt Hall), and computer science, mathematics, and engineering (Kingsbury Hall) and a natural science resource center located on Level Two in Dimond. All science libraries have reserve materials, reference and circulating collections, periodicals, and electronic resources specific to their fields.

The Dimond Library offers seating for 1,200; three grand (quiet study) reading rooms; Zeke's Cafe; and the Dimond Academic Commons (DAC), a "one-stop" shop for information needs including reference assistance, IT help, rich media equipment (with video and audio equipment to borrow), collaborative work spaces, 149 computers including 125 workstations and 24 laptops that can be borrowed for use in the Library. High-speed Wi-Fi is available throughout the building. Group study rooms can be reserved for groups of four to thirty.

In addition to more than a million volumes and access to 50,000 periodical subscriptions, the library has extensive collections of government documents, maps, sound recordings, CDs, videos, DVDs, and a Special Collections and Archives section with rare books, manuscripts, and University publications and papers. The UNH Library offers extensive electronic resources including Refworks, e-books, digital collections, indexes in many subject areas, statistical data sets, and databases supplying full-text periodical and newspaper articles. Library faculty and staff provide expert service to people seeking information or research assistance. Graduate students have additional privileges including access to recently renovated graduate carrels in room 441 on Level Four (please visit the Circulation Desk for the code) and extended borrowing. Graduate carrels have soft seating, individual study carrels, lockers, and Wi-Fi.

Through the UNH Library's membership in the Boston Library Consortium (BLC), UNH community members are entitled to visit any of the other 17 research institutions (including MIT, Tufts, Williams, and Wellesley) or request material through a virtual catalog from a combined collection totaling more than 34 million volumes. Requestors will be notified by e-mail when the material arrives. In addition, journal articles and books not available on site or through the BLC can be delivered from libraries worldwide through interlibrary loan. Most journal articles are received within 24 hours. The UNH Library is a member of the Boston Museum of Fine Arts; free passes are available at the Circulation Desk.

For more information on Dimond and the science libraries, visit www.library.unh.edu (http://www.library.unh.edu).

Information Technology (IT)
www.it.unh.edu (http://www.it.unh.edu)

Computer Access. UNH has approximately 200 public computers in 4 Student Computing Clusters and throughout Dimond Library. Many department owned computer labs also exist. The public Clusters provide a suite of productivity and design software, access to the Internet, many coursespecific software applications, flatbed scanners, and personal network storage for documents. Spaces specifically designed for group work are available. Paid printing services allow users to print in both black and color. For information and cluster hours, visit clusters.unh.edu (http://clusters.unh.edu).

Parker Media Lab. The Parker Media Lab in Dimond Library is available for all students to use. The lab includes high-end audio and video editing workstations along with digital editing software and dedicated staff to assist students with course-related and personal projects. The lab also offers a range of camcorders, audio recorders, and associated equipment for students to borrow. Details can be found at parkerlab.unh.edu (http://parkerlab.unh.edu).

Computer Store. The UNH Computer Store offers UNH students, faculty, and staff access to the highest quality, standardized computer products and services, coupled with expert advice and excellent customer service. The store carries Apple and Dell notebook and desktop computers; iPads and iPods; laser and ink jet printers and cartridges; heavily discounted software, including Microsoft Office and Adobe Creative Suites; and a variety of other supplies and peripherals at educational pricing. Speak to a live staff member at (603) 862-1328 or visit online at computerstore.unh.edu (http://www.computerstore.unh.edu). The UNH Computer Store is conveniently located on Level 2 of the MUB, across from the student mailboxes.

Computer Repair. UNH Computer Repair Services provides UNH students, faculty, and staff warranty service and computer maintenance and repair. A complete list of services is available online at https://www.unh.edu/it/service/computer-repair. The Computer Repair Service Center is conveniently located next to the Computer Store at the MUB, Level 2, East, across from the student mailboxes. For more information, call (603) 862-4242.

Computer Training. Each semester, UNH IT courses are offered on a variety of topics. For more information, call (603) 862-4242.

Technology Support. UNH IT provides UNH students, faculty, and staff with support via telephone (862-4242), in person (Academic Technology Support Center, Dimond Library, Third Floor [Main Level]), and chat (through Blackboard and https://itsupport.unh.edu/itchat) for telephones, network connectivity, computing accounts, supported software applications, exam scanning, and a wide variety of personal computer issues.

By Phone
IT Service Desk (603) 862-4242
https://www.unh.edu/it/it-service-desk

In Person
Academic Technology Support Center
Dimond Library, Level 3 (Main Level)
http://www.library.unh.edu/locations/dimondlibrary/dimondacademic-commons

Web and Mobile Development. Web and Mobile Development designs, develops, and manages websites, mobile applications and webbased applications for centrally or grant funded projects for UNH, USNH, and its partners. We offer ongoing training and support for our web and mobiles services or consulting and project management for new projects. For more information or to fill out a request form please visit our website at https://unh.edu/it/webmobiledvelopment.
Commuter and Non Traditional Student Services

www.unhmub.com/off-campus

Located in the Memorial Union Building, Room 114, UNH Commuter Student Services provides resources, services, and programs for all students living off campus. Resources available include listings for off-campus housing, tenants’ rights information, and the UNH Community Guide that has both community and UNH information (available as a PDF on our website). We also host programs such as Commuter and Transfer student Orientation (an orientation program for all new UNH students held before classes begin each semester), Good Morning Commuters, breakfast during Graduate Student Appreciation Week, non-traditional student events, and many other Programs. The Campus Connection, an e-mail containing UNH events, activities, and programs is a great weekly resource; subscribe at www.unhmub.com/off-campus (http://www.unhmub.com/off-campus). In addition, specific programming and support is offered for graduate students, student veterans, and non-traditional students that assists student to become familiar with many resources both on and off campus. Visit our website, email off-campus@unh.edu (off-campus@unh.edu), or call (603) 8620303 for additional information or assistance.

The Office of Student Involvement and Leadership

www.unhmub.com/involvement

Located in Memorial Union Building (MUB), Room 114, the Office of Student Involvement and Leadership is the home of student organizations, leadership development programs, Greek life, and Commuter Student Services. We are the place to help you get involved on campus! Find information ranging from student organizations, fraternities and sororities, sample apartment sublet agreements, staying connected to campus, and much more. Student organization, involvement, and leadership information and events can be accessed through Wildcatlink.unh.edu (http://wildcatlink.unh.edu). UNH students, staff, and faculty can access all pages by using their UNH IT ID.

Health and Wellness

The University has a nationally accredited health and wellness program. http://www.unh.edu/health/

Medical Services

Health Services provides comprehensive, student-focused, primary medical care through a team approach. The clinical staff consists of board-certified physicians, physician assistant, nurse practitioners, nurses, and medical assistants who are committed to prevention and holistic care. Primary medical care is provided for a large variety of common concerns. http://www.unh.edu/health-services/services

Office of Health Education and Promotion

The Office of Health Education and Promotion coordinates health promotion activities on campus. Services provided include educational programs/workshops, individual and group health counseling, and support to promote healthy lifestyle choices. http://www.unh.edu/health-services/chehp

Student Health Benefits Plan

Health insurance is required as a condition of enrollment for full-time degree students at the University of New Hampshire. Some students have the option of waiving this requirement if they present proof of adequate coverage; alternatively, students can acquire an affordable health benefits plan sponsored by the University. For more information about the University’s Student Health Benefits Plan, visit http://www.unh.edu/health/shbp.

Immunization Requirement

Health Services requires proof of two Measles, Mumps and Rubella (MMR) vaccinations prior to attendance. Any student failing to complete this requirement may not be cleared to register for future classes. For more information on the requirement and completion of the on line health form, visit http://www.unh.edu/health-services/incomingstudents

Psychological and Counseling Services

http://www.unh.edu/pacs/

The office of Psychological and Counseling Services (PACS) offers confidential professional consultation, individual and group therapy, online screenings for mental health, outreach and educational workshops for a broad range of emotional, psychological, and interpersonal concerns. Students are seen for a wide variety of concerns including, but not limited to, relationship problems, anxiety, grief and loss, depression, adjustment difficulties, sexuality, substance abuse, learning disabilities, eating concerns, and self-harm.

Appointments can be made over the phone at (603) 862-2090, (603) 862-2090/TTY 7-1-1 or in person at Smith Hall, Room 306. In addition, emergency services are offered during the week by our staff and through local psychological services after hours. We also have a wide range of emergency call referral services on our website. All information about a student’s visits to the PACS is confidential and cannot be released without the written permission of the student.

The staff comprises licensed psychologists, doctoral interns, postdoctoral fellows, and a consulting psychiatrist. The PACS is fully accredited by the International Association of Counseling Services, Inc. and offers a doctoral internship training program that is accredited by the American Psychological Association.

Center for International Education and Global Engagement

http://www.unh.edu/global/about

The Center for International Education’s mission is to promote and facilitate global learning and responsible world citizenship. The center helps UNH students, faculty, and New Hampshire citizens gain international knowledge and experience in order to better understand the complexities of world affairs and effectively respond to the global issues affecting their lives and livelihood. International knowledge, intercultural competence, and global preparedness are at the core of CIE’s mission. CIE achieves its mission through its support of the Report of the President’s Panel on Internationalizing UNH and through the following programmatic activities:

International Affairs Dual Major

To help students of every major develop critical global understanding, foreign language competency, and international experience
Study Abroad
For a new perspective and valuable first-hand experience in countries around the world

Scholarship Opportunities
To make direct international learning available to students with financial need

N.H. International Seminars
By eminent UNH and visiting scholars to engage the community on important international issue

Faculty Development
To support faculty to explore research and collaborations abroad to enrich classroom teaching and the UNH community

Student Accessibility Services
http://www.unh.edu/studentaccessibility

The University of New Hampshire and Student Accessibility Services (SAS) (formerly Disability Services for Students) take great pride in promoting the development of students and the personal independence necessary to succeed academically and beyond. We seek to create a welcoming, universally accessible environment where all students are able to participate in the myriad aspects of the UNH experience.

Students have the right (and responsibility) to self-disclose and make use of the services available. To begin this process, students are encouraged to contact SAS to discuss what services, resources, and accommodations exist. The choice – to use or not – is yours. Make an informed choice.

We invite you to connect with us to learn about the options available.

The office is located in Smith Hall, Room 201. Contact SAS as soon as possible after acceptance to assure accommodation of disability and smooth coordination of available services: 603-862-2607, 7-1-1 (TTY) or 800-735-2964 (Relay NH); or e-mail sas.office@unh.edu. All disability-related documentation is strictly private and remains in the SAS office.

Community, Equity and Diversity
http://www.unh.edu/ced

Inclusive Excellence Initiatives
Through educational programming, staff training opportunities, and academic research, our goal is to make the University of New Hampshire a more diverse, respectful community, one that communicates to all of its members that they are respected and that their contributions are valued.

Commitment to Diversity and Inclusive Excellence
Diversity is a community value at the University of New Hampshire. We are committed to supporting and sustaining an educational community that is inclusive, diverse, and equitable. The values of diversity, inclusion, and equity are inextricably linked to our mission of teaching and research excellence, and we embrace these values as being critical to development, learning, and success. We expect nothing less than an accessible, multicultural community in which civility and respect are fostered, and discrimination and harassment are not tolerated. We will ensure that underrepresented groups and those who experience systemic inequity will have equal opportunities and feel welcome on our campus. We accept the responsibility of teaching and learning in a diverse democracy where social justice serves as a bridge between a quality liberal education and civic engagement.

International Students and Scholars
http://www.unh.edu/global/international-students

The Office of International Students and Scholars (OISS) promotes international education at UNH by facilitating the enrollment and employment of foreign nationals and by providing them with essential support services. The OISS coordinates programs that encourage interaction between the international, campus, and local communities, thereby fostering awareness and appreciation of other cultures. It is the responsibility of the OISS to ensure University compliance with U.S. immigration and employment regulations and to assist international students, exchange scholars, faculty, and staff in the achievement of their academic and professional goals.

The OISS staff provides immigration advising, non-academic counseling, information on University policies, administrative support, and referral services. A variety of social and educational programming activities is offered, including orientation for incoming students, faculty and staff, and others.

All international students are encouraged to maintain contact with the OISS and are required by law to report changes of address, academic program, or source of educational funds.

Office of Multicultural Student Affairs (OMSA)
www.unh.edu/omsa (http://www.unh.edu/omsa)

OMSA creates opportunities for people to participate in an inclusive community and to explore and understand diversity, social justice, inclusion, and equity via educational presentations, workshops, professional development opportunities, retreats, brown-bag discussions, etc. We serve all members of the UNH community through these various opportunities and beyond.

Our work is grounded in an understanding of diversity that includes people of all abilities, ages and ethnicities, genders, nationalities, races, religions/spiritual traditions, socioeconomic classes, and sexual orientations.

Providing support, advising, advocacy, and student development opportunities for African American/Black/African/Caribbean, Hispanic/Latino/a, Native American/First Nations, Asian/Asian American/Pacific Islanders, Multiracial/Biracial, Arab/Middle Eastern, and Lesbian, Gay, Bisexual, Transgender, Queer, and Questioning students, and First Generation College Students and Allies is at the heart of our work.

We are located in the Memorial Union Building (MUB), Room 327. We look forward to serving you.

President’s Commissions
Community, Equity and Diversity
For information and resources on ways that UNH invites a diversity of experiences to its learning community, visit the Office of Community, Equity and Diversity’s website (http://www.unh.edu/ced) as well as the four President’s Commissions websites as described below. Faculty, staff, and student volunteer commission members are appointed each year by the president to advocate for improvement of UNH policies and practices.
that create inclusive curricula and welcoming classroom, living, and work environments for all.

In addition, each year, one graduate student is selected to serve on the Community, Equity and Diversity Advisory Council to monitor and assess the progress of the commissions.

President's Commission on the Status of Lesbian, Gay, Bisexual, Transgender, Queer + People
www.unh.edu/glbt

The UNH President’s Commission on the Status of Lesbian, Gay, Bisexual, Transgender, Queer + People facilitates the development of a University community that is equitable and inclusive of all sexual orientations, gender identities, and gender expressions.

President's Commission on the Status of People of Color
www.unh.edu/cspc

The UNH President’s Commission on the Status of People of Color proposes, recommends, and evaluates programs, policies, and services aimed at fostering diversity on campus and ensuring a campus climate in support of people from under represented groups.

President's Commission on the Status of People with Disabilities
www.unh.edu/cspd

The President’s Commission on the Status of People with Disabilities is to promote empowerment and inclusion of students, faculty, staff, and hosts with disabilities and to develop universal access for a diverse group that includes individuals with visible and nonvisible disabilities. The commission provides a forum for discussion of disability-related issues relevant for the campus and larger community.

President's Commission on the Status of Women
www.unh.edu/womens-commission

The UNH President's Commission on the Status of Women creates equal employment and educational opportunities, through policy, advocacy, and education, in its promotion of an environment free of sexism and discrimination.

Sexual Harassment and Rape Prevention Program
www.unh.edu/sharpp

The Sexual Harassment and Rape Prevention Program (SHARPP) is a crisis intervention center dedicated to providing free and confidential services for all members of the University community. SHARPP operates a 24-hour support line as well as in-person and online advocacy services to respond to the needs of survivors of sexual assault, sexual harassment, childhood sexual abuse, relationship abuse, and stalking. SHARPP also provides support and crisis services for those who are impacted by abuse experienced by someone they are close to. Additionally, SHARPP presents a wide range of educational programs to the University community and serves as a campuswide resource on issues relating to sexual and relationship violence. For more information about SHARPP, please visit www.unh.edu/sharpp.

UNH Transportation Services
www.unh.edu/transportation

UNH Transportation Services administers visitor parking; parking for faculty, staff, and students; and University mass transit. Other services offered by Transportation Services are Cat Courier, Guaranteed Ride Home, Safe Rides, and the Bike Program.

Wildcat Transit
Wildcat Transit Bus Service provides public transportation from Durham to Dover, Portsmouth, Newmarket, and Rochester, with connections to other local and interstate bus service providers.

Campus Connector is the on-campus bus service
The Campus Connector provides free service for students and visitors throughout the campus and the town of Durham.

Wildcat Access
Wildcat Access provides rides for people with either permanent or temporary disabilities who cannot access Campus Connector around campus.

University Police
www.unh.edu/upd

The nationally accredited University Police Department’s mission is to support the University community in creating a safe environment that is conducive to higher education by protecting life and property while supporting the rights and dignity of all persons. Specific educational programs, including drug and alcohol abuse prevention, are provided by professionally trained police officers. Rape Aggression Defense (RAD) is taught to female students, staff, faculty, or community members, and a walking patrol provides escort services for students, faculty, and staff. Sign up for free emergency notifications, crime alerts, and safety bulletins at https://alert.unh.edu.

Military & Veteran Services
UNH Military and Veterans Services, located in room 301 Thompson Hall, provides counseling on all aspects of veteran’s benefits and assistance in procuring and completing the required forms and certifications for veteran’s benefits. The office maintains a comprehensive directory to assist veterans in contacting state, local, and University resources. The staff in Military and Veteran Services can also provide information about networking with other veterans, campus and community resources as well as events and programs happening that might be of interest to veterans and military connected students. Please stop by Thompson Hall and check out the new veterans lounge. If you have questions please call (603) 862-0643, or email UNH.Veterans@unh.edu.

See the UNH Veterans webpage (http://www.unh.edu/veterans) to request benefits, stay up to date on benefits changes, and find out about events.

http://www.gradschool.unh.edu/